

## ***The Voice of Leadership***

***Learn the skills to help you look better, sound better,  
and feel more confident in front of others***

Most people don't consider their voice when they think about communication, presentations, and leadership. They think it is something they are stuck with, that they can't develop or improve.

Ignoring our voice comes at a huge, undiscussed cost. A poorly used voice can undermine our authority, annoy our colleagues, bore them, seem uncaring, or come across as defensive. On the other hand, a well-used voice communicates authority, effectiveness, caring, friendliness, and warmth. It's not about your individual instrument, but how you use it!

If you have worked on your presentations and leadership style, but never considered understanding your voice, this is the missing link. Through the skills of Vocal Intelligence you can dramatically improve the way you sound, the way you look, and the way you present in front of others. This program is also suitable for advanced presenters.

### **Objectives:**

- Learn how to inspire others through your voice
- Develop vocal strategies to reinforce your message
- Identify your personal vocal patterns, and learn ways to overcome the ones that work against you
- Increase your ability to diffuse difficult situations
- Dramatically improve your presentations

### **Presenter**

Dr. Louise Mahler is one Australia's highest rated speakers and trainers. With an award winning PhD in Vocal Intelligence, Louise is a passionate advocate for empowering others to find their voice and become better, more engaging speakers and human beings. Louise spent 8 years as an opera soloist in Vienna, where she developed a depth of knowledge about voice. But it was during her career in Quality Management and HR training that she discovered the link between voice and leadership. Since that time, Louise has gone on to unlock the voices, minds and potential of countless individuals, from politicians, to CEOs, trainers, managers, doctors, lawyers and Indian chiefs.

## SCHEDULE

<b>9:00am</b>	<b>WELCOME</b>
<b>9.15am</b>	What is Vocal Intelligence? What are your current strategies for sound? How could they be different?
<b>10:30am</b>	<i>Morning Tea (15 Minutes)</i>
<b>10.45am</b>	How do you respond under stress? How does this impact your body? What does body have to do with it?
<b>12:45pm</b>	<i>Lunch (45 minutes)</i>
<b>1:30pm</b>	Applying the skills to: <ul style="list-style-type: none"> <li>• Presentations</li> <li>• Handling Emotional Situations</li> <li>• Giving Feedback</li> </ul>
<b>3:00pm</b>	<i>Afternoon Tea (15 Minutes)</i>
<b>3:15pm</b>	Practical session with feedback on presentation and difficult situations
<b>4:45pm</b>	<b>Action Plan</b>
<b>5:00pm</b>	<b>Finish</b>

### About Acorn

**Acorn Training and Consulting** is a Canberra based training company focussed on workshops specific to the Public Sector. Since 1993 we have been offering workshops in productivity, communication skills and professional development. Acorn works closely with specialist training consultants to bring you the best training available for Public Sector employees.

## Testimonials

“It was the best of the presentation skills courses I have ever seen.” - Matt Miller, Supply Chain and Strategy, GRA

“Thank you for a fabulous workshop. You have a tremendous gift. . . . I have my voice back and the tools to reconnect when I loose power...it’s going to help me one on one as well as in a group setting.” - Dr Cathy Bones, Alcoa

“Thanks for a great day - extremely productive, engaging and fabulous content. I really enjoyed it, time flew by and that’s always a great indication for me, I can get very easily distracted if I lose interest!” - Angela Young, Straubman Australia

“Thanks Louise, you were great and the feedback has been fantastic.” - Robert Burke, program director, Melbourne Business School, 2010

“Hi Louise thank you so much for yesterday.....staff were really buzzing and excited after your presentation.....it really opened up avenues for discussion and self reflection .....you were just great.” - Jo Banks, principal, Firbank Grammar

“I am talking about vocal intelligence to everyone who wants to listen. It was one of the best sessions that I have been to.” - Sue Damiano, Moreland City Council

“I just wanted to pass my huge gratitude for your workshop a couple of weeks ago. I have completed a number of presentations since and though I still go red and have the feeling of not wanting to be up there, it is no longer dread and I am actually enjoying it once I am up there. Louise, no doubt you get this all the time and it gets boring, but you have hugely helped me here, and though thank you seems a bit lame, I really do mean it.” - Emma-Jane Bailey

“Your session was most enlightening for me and I got a lot out of the session. My next presentation went very well.” - Paul Wheelton, MD Wheelton Group

## Enrolment Form – The Voice of Leadership

Send this form to Acorn: Fax (02) 6217 7001 or e-mail to [courses@acorntraining.com.au](mailto:courses@acorntraining.com.au)

**Venue:** Acorn Training Centre, 74 Townshend St, Phillip, ACT

**Workshop dates:**

**Time:** 9.00 a.m. to 4.45 p.m.

Attendee's name	Email address	Date(of workshop)
1.		
2.		
3.		
4.		
5.		
6.		
<b>Organisation</b>		
<b>Branch/Division</b>		
<b>Address</b>		
<b>Phone #</b>		
<b>Fax #</b>		

### **Payment Details**

Total price \$595x \_\_\_\_\_ attendees = \$\_\_\_\_\_ \$545 early bird price (early bird applies up to three weeks before the date of the workshop).

#### **1. Credit Card** (Amex, Diners, Visa, MasterCard)

Name \_\_\_\_\_ Card No \_\_\_\_\_

Expiry date \_\_\_\_\_

#### **2. Invoice**

Signed off by \_\_\_\_\_ Name \_\_\_\_\_

Email invoice to: \_\_\_\_\_

Terms: Payment is due on or before the day of the workshop. Cancellation is accepted more than seven days prior to the workshop date otherwise another person may be substituted. You have purchased a place on the date shown above; changing your booking to a later day may incur an administrative fee. We suggest you send a substitute if you can't come at the last minute. If you do not wish to receive this information please place remove in the subject line of a return email.